



Henderson Risk Limited
Marine Services

MARINE

If you have any questions or would like to receive more information on any HRL products or services, then please get in touch.

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Henderson Risk Limited

MARINE

Marine Services

Piracy • Kidnap • Extortion



The Threat

Maritime Piracy continues to pose a serious threat to ships operating in the High Risk Areas of the Indian Ocean and Gulf of Aden.

While the total global cost of piracy is estimated at \$7 billion per annum, the financial and human costs of piracy to ship owners, operators and crews are considerable.

Somali Pirates are operating at ever increased range to search for poorly prepared and insufficiently guarded vessels. Ships are now at risk of piracy in waters ranging from the Southern Red Sea to the Madagascar Channel and the Gulf of Oman.



All HRL services are delivered in accordance with our total quality management (TQM) system, which is accredited to ISO 9001:2008 by Lloyd's Register Quality Assurance.

Henderson Risk Ltd at a Glance

Henderson Risk Limited provides global risk solutions to the maritime industries which include the prevention and mitigation of incidents of maritime piracy, kidnap and extortion.

Through our in-house experts and network of consultants, HRL is able to offer a wide range of services, ranging from pre-voyage preparation and guidance, reassurance to vessel owners and operators and response to a pirate event.

Our response services take into account all the factors surrounding a case and whilst no two cases are the same, our experience and the continuity of our Case Officers allows us to adapt to new challenges.

HRL is retained by Aspen APJ Underwriters to provide Kidnap for Ransom and Extortion (KRE) response services to its insured clients on a world-wide basis. Aspen are a global insurance and reinsurance company with a market-leading marine offering. www.aspen.co

Our Team

As an established response company with many years of experience in kidnap response, our team draws upon a broad spectrum of knowledge.

The background of our team members is varied but includes: law enforcement; intelligence agencies; military; legal and commercial security. Our global network includes experienced maritime and ISPS-qualified consultants. Through our team members and network we can provide rapid response and flexibility to meet the needs of the maritime security environment.





Piracy

The loss of a vessel to maritime piracy presents a unique and complex set of challenges to any organisation.

HRL are on hand to deliver a complete solution to managing piracy risk. In the event of a pirate event, HRL will deploy our exclusively retained and highly experienced response consultants to advise ship owners, charterers and operators on negotiations with pirates to secure the release of seized crew, vessel and cargo.

Our services are an integral part of your insurance policy and are delivered as part of the benefits of it. We are negotiation consultants, we provide advice and make recommendations founded on 10 years of kidnap resolution experience. You make the decisions.



Response - What We Do

From the moment a client makes the first call to report a maritime hijack, an HRL professional will be allocated to the case. Clients receive immediate assistance and advice via telephone in the initial phase of an incident. Our goal is to have a highly qualified response consultant on-scene as soon as possible after the initial alert has been received.



The HRL response team provide a full range of advice and support to clients during incidents. These include but are not limited to:

- **Communications with involved parties**
- **Liaison with military and law enforcement agencies, if appropriate**
- **Negotiation strategy**
- **Logistics and recovery**
- **The likely progression of events**



We make recommendations
You make the decisions

Remember, HRL has one objective when responding to a vessel kidnap
THE SAFE RETURN OF THE CREW, VESSEL AND CARGO AS QUICKLY AS POSSIBLE.



Other Marine Services

Complementing our physical response capability are a number of other support functions which are designed to reassure policy-holders and mitigate the risk of piracy.

Clients are entitled to receive reassurance from the maritime team at HRL which has considerable direct exposure to global counter-piracy operations.

This team offers a broad range of maritime reassurance which includes:

- Dedicated emergency response monitoring centre
- Vessel tracking and monitoring through the high risk area
- Pirate activity alerts, routing and weather advice
- 24 hour advice and information line for vessel masters

In addition, and through our in-house and global network of consultants, HRL are available to advise upon:

- Maritime Risk Assessments
- Vessel review and strengthening
- Counter-piracy defence
- Bespoke piracy briefings and reports
- Static marine security
- Crisis management planning, preparation and training scenarios

More information about these services or HRL kidnap response is available from the HRL Maritime Team.

Work is conducted on a personal basis by an experienced HRL consultant following a careful review of all aspects of a clients' exposure to risk and their specific needs.



The total global cost of piracy was estimated at \$7 billion per annum in 2011



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