



Crisis Management Consultancy

Henderson Risk Limited designs and implements Crisis Management policies, plans and procedures for organisations of all sizes.

HRL run training and evaluation packages for our client's crisis managers and provide a 24-hour global response and crisis coordination service.

HRL specialises in helping established or expanding businesses to develop robust crisis management policies to support their specific needs. We can provide our services on an individual basis or integrated as part of a complete review. Clients often ask us to start afresh and we begin with a comprehensive review of their current Crisis Management policies, plans and procedures to produce a detailed report or proposal where we present our findings, recommendations and a suggested action plan. We then support clients with the practical implementation of these recommendations through the delivery of training, scenario-based exercises and rehearsals. Organisational restructuring and change management programmes can also be facilitated to achieve optimal results.

SERVICES

Policy Review or Specification: Assessment of existing policies, procedures and plans and a full Training Needs Analysis culminate in the provision of a comprehensive report and recommendations.

Policy Design and Implementation: Accounting for the client's requirements, HRL can create internal and external communication frameworks and protocols, a Crisis Management Centre specification and design, alert notification processes and mechanisms and Standard Operating Procedures.

Training and assessment workshops including Public Affairs, Crisis Management Policy training and live drills and table-top exercises.

Asset threat and risk assessments with a physical, technical and Insight & Investigations component.

Travel Advisory Services

BENEFITS

- Appropriate and cost-effective solutions, which can be phased in incrementally and scaled up or down according to operational and financial requirements
- A turnkey solution from start to finish reducing the client's internal administrative burden and guaranteeing continuity
- Objective and independent reviews and recommendations
- Demonstrable commitment to the Duty of Care principle
- Improved staff and investor confidence
- A strengthened safety and security culture with increased awareness and education of employees and sub-contractors

CONTACT

If you have any questions or would like to receive more information on any of the services outlined above then please e-mail recovery@hendersonrisk.com with your query or call us on +44 (0) 207 730 5446.